



Batiste Ansaldi

Systems & Network Technician · BTS SIO SISR (EQF Level 5) · Apprentice

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📍 Île-de-France · Greater Paris area · Driving licence [in linkedin.com/in/batiste-ansaldi-b63279333](https://www.linkedin.com/in/batiste-ansaldi-b63279333)

➤ portfolio.net-flow.fr

PROFESSIONAL EXPERIENCE

Concept Numérique

Sept. 2025 – present

IT Apprentice · Systems & Network Technician

MSP / ESN · Alfortville (94), near Paris

- N1/N2 support: GLPI ticketing, incident management and technical escalations
- Remote maintenance (RDP, TeamViewer) and on-site client interventions
- Windows 10/11 workstation deployment & migration · asset management · DRP
- Client infrastructure installation: 3CX VoIP, Wi-Fi 6, RJ45 structured cabling
- Dahua CCTV (NVR / IP cameras) · technical documentation writing

French Army · 8th RPIMA

2020 – 2025

Combat Paratrooper · Morse Radio Operator

8th Marine Paratrooper Regiment · Castres (81)

- Operational deployments in multi-environment conditions · team leadership under pressure
- Qualified Morse Radio Operator · secure tactical communications and encryption
- Radio equipment NCO — maintenance, inventory, operational readiness
- Junior soldier supervision · CME certificate · Military Parachutist Brevet

KEY PROJECTS

12U Homelab Infrastructure

Self-hosted HA rack: pfSense · Proxmox VE · Cisco 3560-CX L3 · VLANs · 24/7 monitoring

Grafana + Prometheus Monitoring Stack

Real-time dashboards, multi-threshold alerting, Node Exporter across all services

Automation & 3CX VoIP Deployment

AI business workflows via n8n + IP telephony deployment in SME environments

Windows Server 2022 · Active Directory

Full AD domain: GPO, DHCP/DNS, Hyper-V, user and permissions management

SKILLS

SYSTEMS & VIRTUALISATION

Linux Debian/Ubuntu Windows Server

Proxmox VE Hyper-V LXC · Docker

NETWORKING & SECURITY

Cisco IOS pfSense VLANs WireGuard

OpenVPN DHCP/DNS AD · GPO

MONITORING & TOOLS

GLPI Grafana Prometheus n8n Bash

Python PowerShell Git

CERTIFICATIONS & CREDENTIALS

in progress CCST · Cisco Support Technician

target 2027 CCNA · Cisco Certified Network Associate

target 2027 CompTIA Security+

post-degree AZ-104 · Azure Administrator

awarded Military Parachutist Brevet

2023 Morse Radio Operator · 8th RPIMA

2025 PSC1 · First Aid Certificate (Level 1)

EDUCATION

BTS SIO SISR (EQF Level 5 · ~ HND / AAS)

APEP SUP / IGF Paris

Sept. 2025 – June 2027 · Work-study apprenticeship (3d school / 2d work)

Intensive IT Career Switch

Linux · Networking · Virtualisation · Scripting

Self-directed · Summer 2025 (3 months)

LANGUAGES

French Native

English C2 · Technical & fluent

SOFT SKILLS

- ✓ Operational autonomy — 5 years in military environments
- ✓ Discipline and priority management under pressure
- ✓ Client communication, support and knowledge sharing
- ✓ Adaptability — successful IT career switch in under 6 months